

PHILIPPINE RETIREMENT AUTHORITY

EXIT INTERVIEW

(FOR PRA MEMBERS/RETIREE PARTICIPANTS WITHDRAWING FROM THE PROGRAM)

NAME _____ SRRV NO.: _____
NATIONALITY _____ AGE: _____ SEX: _____
ADDRESS _____
(FOREIGN) _____
(LOCAL) _____

DATE OF TERMINATION OF MEMBERSHIP FROM THE PROGRAM: _____
REASON/S FOR TERMINATION OF MEMBERSHIP/LEAVING: _____

We would appreciate if you could take a few minutes to complete/answer this questionnaire to tell us how you feel about our services and how we can be of better service.

	<u>YES</u>	<u>NO</u>
A PROGRAM		
1. Program mechanics/ procedures/ requirements are very well explained to me prior to enlistment.	()	()
2. Amendments on policies/ rules/ regulations during enlistment are well explained to me and well disseminated.	()	()
B BENEFITS		
1. Benefits under the program are competitive/ advantageous/ beneficial.	()	()
2. Benefits are sufficient.	()	()
C SERVICES		
1. Officers/staff are accommodating.	()	()
2. Officers/staff are efficient and prompt in rendering service.	()	()
3. Officers/staff are helpful and have patience.	()	()
4. Officers/staff are friendly and cheerful.	()	()
5. Officers/staff are knowledgeable and resourceful.	()	()
D ANY OTHER COMMENTS/SUGGESTIONS:		
1. _____		
2. _____		
3. _____		
4. _____		
5. _____		

Date

INTERVIEWED BY:

**CEO & General Manager
or Authorized Representative**

Name/Signature of Retiree/
Member

- [] Interviewed in person
- [] Exit form sent abroad

{ mail this back to PRA/please fold, paste edge (do not staple) and affix stamp }