

**PHILIPPINE RETIREMENT AUTHORITY**

Office Order No. PRA-ANF-2024-04 -140  
 29 April 2024  
 Series of 2024

**SUBJECT: PARTICIPATION OF PRA PERSONNEL IN THE FILIPINO BRAND  
 OF SERVICE EXCELLENCE TRAINING**

In the interest of the service and relative to the vision of the Department Tourism to provide all frontliners in the tourism and hospitality industry with a benchmark on how to render excellent service to our tourists the Filipino way, make it our brand”, the following personnel are hereby directed to attend the Filipino Brand of Service Excellence (FBSE) Training on scheduled dates from 08-10 May 2024, to wit:

	08 May 2024		09 May 2024		10 May 2024
1	Lemeul B. Duran	1	Atty. Maria Milagros R. Lisaca	1	Cresencio A. Laurente
2	Alyssa Jane S. Lacuesta	2	Anne Louise Q. Joves	2	Luz O. Lemery
3	Atty. Reyna Mae C. Directo-Cabangon	3	Shaira Mae Joyce Tanseco	3	Danny S. Fajardo
4	Alfredo John B. Lopez	4	Sean Isaac D. Dulfo	4	Ryan S. Trinidad
5	Jeanne Ruffa Cebalano	5	Lorenzo Miguel L. Lonardo	5	Pauline May S. Aldea
6	Korina Lyka O. Cillo	6	Jamilah D. Amer	6	Jules Christian B. Brocka
7	Anerson R. Hilvano	7	Remegio P. Abaigar	7	Gerlie S. Butac
8	Pamela Ann S. Manangan	8	Lina E. Antatico	8	Janice C. Conde
9	Jamby D. Manolid	9	Helen S. Bongala	9	Robert M. Castro
10	Myra D. Olivar	10	Anjelica D. De Leon	10	Lielcel Marie A. Landicho
11	Mari Thea A. Vasquez	11	Nanette C. Gampoy	11	Cecilia L. Languido
12	Dienlly Joy S. De Guzman	12	Amielyn Joan Gascon	12	Amer G. Mama-o, Jr.
13	Mary Fe T. Patriarca	13	Angela Mer R. Generoso	13	Celine Andrea V. Manalo
14	Alyanna Clarissa D. Dela Cruz	14	Ruby D. Abriol	14	Rhica A. Tepeg
15	Maridelle D. Dones	15	Shaida C. Alangadi	15	Fermin B. Trinidad, Jr.
16	Annie C. Gotidoc	16	Bobby G. Cervantes	16	John Oliver Q. Sanota
17	Atty. Roela R. Dela Peña	17	Eid Joseph Jose	17	Karen T. Tindoc
18	Cecille G. Asuncion	18	Jayson E. Tabios	18	Mervin A. Magbuhat

19	Reymond S. Desalisa	19	Vernon N. Viloría	19	Madeline I. De Vera
20	King Remo C. Vasquez	20	Roland S. Casals	20	Conrad Dominic E. Purificacion
21	Leah Z. Lopena	21	Camille Anne M. Maitem	21	Divina O. Hernandez
22	Jessica P. Jose	22	Jezzle A. Llanita	22	Jessica P. Antonio
23	Francis Jeffrey L. marasigan	23	Carmel Joy L. Llabore-Lorete	23	Sheena Sedon
24	Jessica Frances F. Miranda	24	Jessa Marie M. Rioflorida	24	Ralph Lesare S. Aragoza
25	Reinalyne Mae L. Oreta	25	Atty. Antonio V. Rivera	25	Loriejane S. Hernandez
26	Paul Manfred M. Amparo	26	Karla Camille Portuguez	26	Kristian Ann G. Camacho
27	Gerald Angelo C. Caudilla	27	Omar Khayam S. Marohombsar	27	Justine A. Macasa
28	John Kevin R. Dionisio	28	Annaliza T. Obmerga	28	Rosemarie C. Nepomuceno
29	Shansmine P. Fatalla	29	Earl John A. Peniano	29	Alexandria D. Sambitory
30	Claudia M. Cantanilla	30	Runiel Kio E. Bocado	30	Rubie Jane A. Baguio
31	Cameron Andrea M. Domingo	31	Annalyn A. Eria	31	Agnes T. Dapapac
32	Ruzielle M. Retoria	32	Joelson A. Abella	32	Justine Mariz I. Dedeles
33	Jeffrey S. Jabonete	33	Martin Buenconsejo, II	33	Rad Wesley C. Eusebio
34	Dennis P. Nuguid	34	Glenez S. Buna	34	Joshua P. Mendoza
35	Remus Erlan S. Pamos	35	Fiemela Kaye G. Cagalanan	35	Julius Y. Plarisan
36	Maria Christina Ariate	36	Vince Ashley A. Calalang	36	Joven L. Rebellon
37	Belen D. Asuelo	37	Shiela Mae L. Quisto	37	Desiree M. Santos
38	Maria Nanette Lazaro	38	Jericho M. Dominguez	38	Heidi C. Sales
39	Kyla Marie Loyola	39	Ana Margarita B. Romero	39	Rutchelch Gerong
40	Mike Jayson M. Mañalac	40	Lita L. Rebomontan	40	Lex Baldwin B. Opimo
41	Philip John B. Moreno	41	Mike Jayson M. Mañalac	41	Elmera Chloe L. Villasanta
42	Anne Madeline S. Cruz	42	Elmer C. Roxas	42	Rose Ann A. Buendia

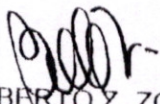
43	Joel V. Vinarao	43	Jaqueline Z. Elic	43	Randy L. Aviles
44	Marvelous Aw C. Gismundo	44	Austin Paul B. Roadilla	44	Mohammad Khalid M. Pendatun
45	Richard D. Nanagad	45	Jerome Carlo C. Castro	45	Jaypee M. Bron
46	Maria Belen T. Trajano	46	Aurora Katrina Y. Alcasid	46	Fred Jan V. Villareal
47	Lochimbar E. Ybanez	47	Crisarmaine A. Culler	47	Mike Jayson M. Mañalac
48	Jose Nazareth C. Delas Alas	48	Rolyn P. Dumaquita	48	Estelito S. Baldo
49	Atty. Mary FGail A. Abenio	49	Saige B. Pagkanlungan	49	Jazelle L. Goden
		50	Joana L. Ponce	50	Catherine Y. Siarot
		51	Jonalyn R. Saguros	51	Ederliza M. Cuarte
		52	Joel T. Salcedo		
		53	Justine L. Sison		

The venue will be announced later.

In this connection the Admin Support Division shall be entitled to the following payment of venue, meals and snacks of the participant's /resource speaker, subject to the usual accounting and auditing rules and regulations;

The Administrative and Finance Services shall be responsible for the implementation and circularization of this Order.

For compliance.

  
 ROBERTO Z. ZOZOBRADO  
 General Manager/CEO

PHILIPPINE RETIREMENT AUTHORITY

Office Order No. PRA-ANF-2024-03- 078 A  
12 March 2024  
Series of 2024

SUBJECT: ATTENDANCE OF PRA PERSONNEL TO TRAINING ON FILIPINO BRAND OF SERVICE EXCELLENCE

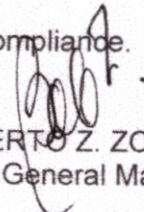
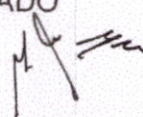
In the interest of the service and in line with the Authority's aim to develop the competency of the workforce, the following job order employees are hereby authorized to attend the Training on Filipino Brand Service Excellence on March 13, 2024, Wednesday, from 8:00am to 5:00pm at Redd Manor Condotel, San Fernando City, Pampanga.

Mr. Mark Jayzen Sembrano – Jr. Admin. Staff I  
Mr. Niño Anthony Sicat – Jr. Admin. Staff I

A written report using the prescribed template as per Office Order PRA-ANF-2018-10-249A and copy of the Certificate of Attendance shall be submitted to the undersigned, copy furnished the Admin Support Division within seven (7) days from the completion of the activity.

The Administrative and Financial Services shall be responsible for the implementation and circularization of this Order.

For compliance.

  
ROBERTO Z. ZOZOBRADO  
CEO/ General Manager 

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