

PHILIPPINE RETIREMENT AUTHORITY (PRA)
Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks	
	Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SOCIAL IMPACT	SO 1 Generate Investment and Strengthen Foreign Exchange Position of the Country											
	SM 1	Annual Foreign Currency Generated	Outstanding visa deposit in banks at the end of the year	15%	(Actual / Target) x Weight	\$553.08 Million	\$565.98 Million	15%	Cannot be validated	0%	Summary Report on Generated Foreign Currencies Copies of Bank Confirmations Copies of Bank Certifications	PRA was only able to substantiate the amount of outstanding visa deposits in 12 out of 23 accredited and previously accredited banks. The details of the validation are provided in Appendix 1 .
	Sub-total			15%				15%		0%		
STAKEHOLDERS	SO 2 Stakeholders with Excellent PRA Experience											
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	7.5%	(Actual / Target) x Weight If Below 80% = 0%	90%	76%	6.33%	75.8%	0%	Customer Satisfaction Survey Report as submitted by the Third Party Data Collection Quality Control Report Backchecking and Spot-checking Report Fieldwork Progress Report Supervision/ Observation Report	PRA's request to remove the minimum requirement of 80% is DENIED . Per PRA, "there were still a few negative responses related to the pandemic that were beyond PRA's control." Review of the reasons for dissatisfaction showed that there were more negative feedback relative to turnaround time, poor

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
										Clearing / Debriefing Report Training Manual Report Sample of Accomplished Survey Forms	service, and competency of staff which are not related to the pandemic.
SO 3 Increase Number and Productivity of Industry Partners											
SM 3 Number of Retirees Availing of Industry Partner's Services											
SM 3	Retirement Facilities	Absolute Number	5%	(Actual / Target) x Weight	20 Retirees	2 Retirees	0.50%	Two (2) Retirees	0.5%	List of Retirees availing Retirement Facilities Copy of DBP Forms Copy of Memorandum and Letters from PRA DBP Certificate of Inward Remittance	Target not met.
	Government Partners	Absolute Number	5%	(Actual / Target) x Weight	25 Retirees	109 Retirees	5.00%	109 Retirees	5%	Summary List of Retirees Availing Assistance for Tax Exemption Letters of Endorsement from PRA Letter from DOF granting VAT and Duties Exemption	Target exceeded. The validated accomplishment can be broken down into 106 SRRV retirees registered under the National Health Insurance Program of the Philippine Health Insurance Corporation and the remaining three (3) SRRV members

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
										Tally of Retirees Enrolled to PhilHealth per Month (2021) Status of Enrollment of PRA Members to PhilHealth Holders of Special Residence Retirement Visa (SRRV) CY 2003-CY 2021 Memo from Servicing Division to the Corporate Planning Division entitled "Submission of Supporting Documents for the 2021 Performance Scorecard Validation" Memorandum of Understanding between PhilHealth and Philippine Retirement Authority	availing of tax exemption from the Department of Finance.
SO 4	Increase Total Enrollees										

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating				
SM 4	Cumulative Net Enrollment by End of the Year	Absolute Number of Cumulative Gross Enrollment at the end of the rating period – Absolute Number of Cumulative Cancellations at the end of the rating period	20%	(Actual / Target) x Weight	54,704	54,649	19.97%	Cannot be validated	0%	Gross Enrollment Statistics per Year and per Membership Type Cancellation Statistics per Year and per Membership Type Net Enrollment Statistics per Year and per Membership Type Cumulative Net Enrollment and Retention Summary Report Monthly Gross Enrollment Statistics 2021 Monthly Cancellation Statistics 2021	The reported accomplishment did not tally with the submitted reports, which had the following breakdown: Further, during the onsite validation, the generated cancellation figure generated by the Servicing Division, equivalent to 601 did not tally with the reported figure of 789, resulting in a discrepancy of 188.	
												<table border="1"> <tr> <td></td> <td>Cumulative (1987-2021)</td> </tr> <tr> <td>Gross Enrollment</td> <td>71,246</td> </tr> <tr> <td>Gross Cancellation</td> <td>16,592</td> </tr> <tr> <td>Net Enrollment</td> <td>54,654</td> </tr> </table>
	Cumulative (1987-2021)											
Gross Enrollment	71,246											
Gross Cancellation	16,592											
Net Enrollment	54,654											
Sub-total			37.5%				31.80%		5.5%			
SO 5 Maintain Financial Viability												
FINANCIAL	SM 5	Improve Net Operating Income	(Revenues + Interest Income from Visa Deposits) – Operating Expenses	15%	(Actual / Target) x Weight	₱314.73 Million	₱287.91 Million	13.72%	₱448.59 Million	15%	2021 COA Annual Audit Report Condensed and Detailed Unaudited 2021 Financial Statements Summary Report Computation of the	Target exceeded.
												<table border="1"> <tr> <td>Operating Income</td> <td>611,498,591.27</td> </tr> <tr> <td>Operating Expenses</td> <td>162,905,507.00</td> </tr> <tr> <td>NOI</td> <td>448,593,084.27</td> </tr> </table>
Operating Income	611,498,591.27											
Operating Expenses	162,905,507.00											
NOI	448,593,084.27											

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
	Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating		
										Net Operating Income	
	Sub-total		15%				13.72%		15%		
INTERNAL PROCESS	SO 6	Rebound and Rebuild Marketing and Promotion Campaign									
	SM 6	Increase Return on Marketing Expense	(Passport and Visa or Application Fees + Accreditation Fees + Initial Annual PRA Fees ¹) / (Marketing Expense + Marketers' Fee)	7.5%	(Actual / Target) x Weight	94.48%	258.81%	7.5%	Cannot be validated	0%	2021 COA Annual Audit Report Condensed and Detailed Unaudited 2021 Financial Statements Summary Report of ROME Breakdown of Initial PRA Annual Fees Journal of Collection of Deposits (JCD)
	SO 7	Strengthen Monitoring and Regulation of Members									

¹ Initial Annul PRA Fees pertain to annual fee paid by new enrollees at the time of enrollment.

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SM 7	Board-Approved Integrated Masterplan for Monitoring of SRRV Members	Actual Accomplishment	5%	All or Nothing	Board-Approved Integrated Masterplan for Monitoring of SRRV Members	Ongoing but not completed at the end of rating period	0%	No Board-Approved Integrated Masterplan for Monitoring of SRRV Members	0%	2021 Status Report on the Development of the Board-Approved Integrated Masterplan for Monitoring of SRRV Members	Target not met. PRA reported that the Board-approved Integrated Masterplan for Monitoring of SRRV Members was not completed in 2021 and was deferred by the Management to 2022.
SO 8	Streamline Processes Base on Industry Best Practices										
SM 8	Percentage of Applications Processed Within Prescribed Period from Receipt of Complete Documents										
SM 8a	Application of SRRV	Number of Applications Processed within Prescribed Period ² / Total Number of Applications with Complete Documents	2.5%	(Actual / Target) x Weight	100%	40.79%	1.02%	Cannot be validated	0%	Turn-around Time – Processing of SRRV Applications PRA/BI SRRV Visa Time and Motion for 2 nd , 3 rd , and 4 th Quarter of 2021 Excel copy of SRRV Applications from the Processing Division Excel copy of SRRV Applications from the Marketing Division Citizen's Charter as approved/submitted to ARTA (2021)	Based on the review of the monitoring reports and sample transactions, the Governance Commission found the following: a. The steps indicated in the monitoring report were not aligned with the steps as indicated in the 2021 ARTA-approved Citizen's Charter. Consequently, the dates

² Prescribed period based on the processing time provided under the Citizen's Charter as submitted by PRetA as part of its compliance with Republic Act No. 11032 or the Ease of Doing Business Law.

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SM 8b	Cancellation of SRRV	2.5%	(Actual / Target) x Weight	100%	1.33%	0.03%	Cannot be validated	0%	Turn-around Time – Processing of SRRV Cancellations Turn-around time of SRRV Cancellations Transactions per month Excel copy of SRRV Cancellations as of December 2021 Citizen’s Charter as approved/submitted to ARTA (2021)	reflected in the monitoring report could not establish whether the applications/requests for cancellations were processed within the TAT; b. PRA does not have an official document reflecting the receipt of applications/ cancellations by the Bureau of Immigration (BI). While GCG understands that this processing time of BI is beyond the control of PRA, the receipt date to and from BI should still be recorded to establish the stop time. More importantly, a proper monitoring system will mitigate the risk of losing track of the SRRV applications and	

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks	
	Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
											requests for cancellation.	
	SM 9	Attain ISO Certification	Actual Accomplishment	5%	All or Nothing	Maintain ISO 9001:2015 Certificate	Re-Certification on ISO 9001:2015 Certificate issued by SOCOTEC in Dec. 2021	5%	ISO 9001:2015 Certificate Maintained	5%	ISO 9001:2015 Certification Surveillance Audit Report	Target met. SOCOTEC Certification International issued ISO 9001:2015 Certificate to PRA on 31 December 2021, with validity until 26 November 2024. The certification covers all sites with the scope of "Provision of Marketing and Enrollment Services to the Special Resident Retiree's Visa Program.
		Sub-total		22.5%				13.55%		5%		
	SO 9	Optimize the Utilization of Information Technology										

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SM 10 Automation of PRA Processes	Actual Accomplishment	5%	(Actual / Target) x Weight	100% Attainment of 2021 Deliverables (based on DICT-endorsed ISSP 2021-2023)	74.61% Accomplishment of 2021 Deliverables	3.73%	23.09% or six (6) out of the 23 ISSP deliverables for 2021 attained	1.3%	Summary of Accomplishment for the 2021 ISSP Deliverables Board-Approved 2020 to 2022 ISSP as submitted to DICT Board-Approved 2022 to 2024 ISSP as submitted to DICT DICT Evaluation of the proposed ISSP	The evaluation of the ICT project deliverables is based on the 2020-2022 Information Systems Strategic Plan (ISSP) submitted by PRA to the DICT. The details of the validation, including the documents referred to, are presented in Appendix 2.	
SM 10	Improve Competencies of the Workforce										
SM 11 Improved Competency Baseline of the Organization	Competency Baseline 2021 ³ – Competency Baseline 2020	5%	All or Nothing	Improvement in the Competency Baseline of the Organization	8% Increase	5%	Cannot be validated	0%	2021 Pre and Post Intervention Competency Assessment Report (Initial and Revised) Competency Training Series Program Report by third-party Service Provider List of Competency-Related Activities Conducted for 2021 Excel file Computation for the	Based on the review of the submitted documents, the GCG found the following: a. The increase in competency baseline was computed using the results of assessments conducted in July 2021 and December 2021. Per PRA, the July 2021 aimed to	

³ Improvement in the competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{b=1}^B \left[\frac{\sum_{a=1}^A (\text{Actual Competency Level})}{\sum_{a=1}^A (\text{Required Competency Level})} \right]}{B}$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled

Validation Result of the 2021 Performance Scorecard

Component						PRA Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
										July and December 2021 Competency Assessment Certification of the total number of employees for year-end 2020 and 2021 List of Excluded Personnel on the Pre- and -Post Competency Assessment Position Description Forms	correct the 2020 assessment results, which was not accepted by the GCG ⁴ ; b. The required set of competencies found in the Individual Competency Assessment Reports and/or Summary of Competencies of the sampled accounts did not match with the Position Description Forms (PDF). PRA did not have a Competency Matrix, hence, PDF was referred to as an alternative document.
	Sub-total					8.73%		1.3%			
	TOTAL					82.80%		26.8%			

⁴ During the 2020 validation, CGO-A found that the 2020 assessment only included the rank-and-file employees.

Details of Validation of SM 1: Annual Foreign Currency Generated

	PESO DEPOSITS (₱)*	USD DEPOSITS (\$)	TOTAL DEPOSITS IN USD (\$)***	SUPPORTING DOCUMENTS	PRA REMARKS	GCG VALIDATION	GCG REMARKS
CURRENTLY ACCREDITED BANKS							
DBP	-	342,094,396.86	342,094,396.86	DBP Report on USD Deposits as of 31 December 2021	-	342,094,396.86	Acceptable
Banco de Oro	41,329,004.28	91,829,323.20	92,639,711.72	BDO Bank Confirmation as of 31 December 2021, Letter dated 17 February 2022	-	92,639,711.72	Acceptable
Bank of Commerce	43,494,907.02	29,728,654.49	30,581,512.53	Outstanding PRA Visa Deposit for the Month of December 2021	-	30,581,512.53	Acceptable
Philippine National Bank	68,203,232.65	35,758,639.92	37,095,984.43	PNB Bank Confirmation through letter dated 15 February 2022.	-	37,095,984.43	Acceptable
KEB Hana Bank	4,617,500.00	9,269,664.73	9,360,205.72	PRA Letter to KEB Hana Bank dated 27 January 2022 requesting for confirmation of visa deposits as of 31 December 2021 KEB Hana Bank-Manila Branch PRA Management Fees for the Month ending 31 December 2021.	-	9,360,205.72	Acceptable
Unionbank of the Philippines	42,411,765.66	21,295,363.15	22,126,982.70	E-mail from Unionbank dated 26 April 2022 Outstanding PRA TD as of 31 December 2021	-	22,126,982.70	Acceptable
Shinhan Bank	3,016,116.16	5,103,070.44	5,162,211.13	PRA Letter to Shinhan Bank dated 27 January 2022 requesting for confirmation of visa deposits as of 31 December 2021 Shinhan Bank - Manila Branch Schedule of Outstanding Retiree's Deposits for the Month of December 2021	-	5,162,211.13	Acceptable
Subtotal			\$539,061,005.10			\$539,061,005.10	
Previously Accredited Banks							
Bank of China	-	15,163,418.90	15,163,418.90	Letter Confirmation from Bank of China (Hong Kong) Ltd, Manila Branch dated 10 February 2022	-	15,163,418.90	Acceptable
Yuanta Savings Bank	16,169,452.78	7,354,071.21	7,671,125.52	E-mail from Yuanta Savings Bank dated 2 February 2022 providing a copy of PRA Manager Fee Detail Report	-	7,671,125.52	Acceptable
Malayan Bank	-	635,000.00	635,000.00	Email from Malayan Savings Bank Submitting a list of PRA Accounts	-	635,000.00	Acceptable

Details of Validation of SM 1: Annual Foreign Currency Generated (Appendix 1)

	PESO DEPOSITS (₱)*	USD DEPOSITS (\$)	TOTAL DEPOSITS IN USD (\$)**	SUPPORTING DOCUMENTS	PRA REMARKS	GCG VALIDATION	GCG REMARKS
				Malayan Savings Bank List of PRA Accounts as of 31 December 2021			
Asia United Bank	738,911.28	618,228.98	632,717.72	PRA Letters to AUB dated 06 October and 01 December 2021 requesting for the confirmed balances of SRRV Holders LBC Return to Origin Pouch with note	Letter sent twice, received on 20 October 2021 and 07 December 2021, respectively but no reply from the bank	-	Cannot be validated
Chinatrust (Phil.), Inc.	-	261,782.43	261,782.43	PRA Report: Schedule of Unpaid Management Fee	Letter was delivered personally by the PRA messenger, but no one accepted	-	Cannot be validated
China Banking Corporation	1,310,736.49	536,054.92	561,756.14	Chinabank Letter dated 14 February 2022 confirming the amount of PHP and USD Visa Deposits as of 31 December 2021	No remarks from PRA.	561,756.14	Acceptable
Eastwest Bank	1,802,467.52	320,266.91	355,610.10	Letter to Eastwest Bank dated 23 November 2021 notice of payment of Management Fees PRA Report Schedule of Unpaid Management Fee as of December 2021	4 letters sent, received on 29 July, 18 October, 09 November and 07 December 2021, but no reply	-	Cannot be validated
Hongkong Shanghai Bank	1,375,854.94	-	26,978.08	LBC Return to Origin Pouch addressed to PRA PRA-generated report PRA Letter dated 13 December 2021 requesting for monthly records of Management Fees	Return to sender mail via LBC. Unable to send another letter confirmation of the Outstanding Visa Deposit due to unidentified contact person	-	Cannot be validated
Phil. Savings Bank	8,154,288.87	3,993,837.27	4,153,728.42	Phil. Savings Bank Letter dated 15 February 2022 confirming the PHP and USD Visa Deposit amounts	-	4,153,728.42	Acceptable
RCBC Savings Bank	-	22,065.89	22,065.89	PRA Letter dated 15 November 2021 requesting soft copies of monthly reports RCBC Savings Bank letter dated 13 June 2019 last payment of MF PRA Management fees for the month ending 31 May 2019 PRA Report on Schedule of Unpaid Management Fee as of December 2021	Return to sender mail via LBC. Unable to send another letter confirmation of the Outstanding Visa Deposits due to unidentified contact person	-	Cannot be validated

Details of Validation of SM 1: Annual Foreign Currency Generated (Appendix 1)

	PESO DEPOSITS (₱)*	USD DEPOSITS (\$)	TOTAL DEPOSITS IN USD (\$) **	SUPPORTING DOCUMENTS	PRA REMARKS	GCG VALIDATION	GCG REMARKS
Robinsons Bank	812,412.83	-	15,929.98	PRA letter to Robinsons bank dated 23 November 2021 notice of payment of Management Fees	4 letters sent, received on 29 July, 18 October, 09 November and 07 December 2021, but no reply	-	Cannot be validated
Security Bank	-	78,511.04	78,511.04	Security Bank Corporation PRA Management Fees for the month of December 2021 Disbursement Voucher dated 18 February 2022 Security Bank Cheque dated 16 February 2022 and OR dated 21 February 2022 (MF)	The outstanding Visa Deposits and MF-December 31, 2021, was sent directly to PRA Issued OR#5563639 dated 21 February 2022 for the Management Fee	-	Cannot be validated
Standard Chartered Bank	-	17,405.49	17,405.49	LBC Return to Origin Pouch addressed to PRA Letter dated 13 December 2021 notice of payment of management fees for the month of 25 November 2021 Schedule of Unpaid Management Fee as of December 2021	Return to sender mail via LBC. Unable to send another letter confirmation of the Outstanding Visa Deposits due to unidentified contact person	-	Cannot be validated. No confirmation documents from bank.
Subtotal			\$29,596,029.71				\$28,185,028.98
PRA-REPORTED TOTAL			\$568,657,034.81				
ACCOUNTS REQUESTED FOR EXCLUSION							
Metropolitan Bank	3,044,835.04	1,237,457.23	1,297,161.05	Schedule of Unpaid Management Fees as of 31 December 2021	Previously accredited banks without letters/bank confirmation due to unidentified contact persons who handle retirees accounts under PRA	-	Request for exclusion denied. Cannot be validated.
Phil. Bank of Commerce	-	16,564.40	16,564.40	Schedule of Unpaid Management Fees as of 31 December 2021		-	Request for exclusion denied. Cannot be validated.

Details of Validation of SM 1: Annual Foreign Currency Generated (Appendix 1)

	PESO DEPOSITS (₱)*	USD DEPOSITS (\$)	TOTAL DEPOSITS IN USD (\$)**	SUPPORTING DOCUMENTS	PRA REMARKS	GCG VALIDATION	GCG REMARKS
RCBC	1,606,960.75	1,333,366.89	1,364,876.54	Schedule of Outstanding Retiree's Deposits (USD) Month of May 2021 Schedule of Unpaid Management Fee Peso ORs dated 12 July 2021 RCBC Check dated 01 July 2021 RCBC Check dated 07 July 2021	(Deducted from the Gross 568,657,034.81	-	Request for exclusion denied. Cannot be validated.
SUBTOTAL			\$2,678,601.99				

*The Philippine Peso (₱) to US Dollar (\$) conversion rate is ₱50.999 = \$1.00.

**Total Deposits in USD include Peso Deposits converted into USD.

Details of Validation of SM 10: Automation of PRA Processes

Information Systems / Sub-Systems or Modules (2020 - 2022 ISSP)	Project Duration	Reported Accomplishment	Supporting Documents Submitted	GCG Validation	GCG Remarks
Finance and Administrative Management System - For Enhancement					
Budget and Disbursement Information System	2020-2022	No reported accomplishment	Service Request Form from the following offices: Baguio Satellite Office and Cebu Satellite Office requesting for the encoding and installation & instructions how to use the Procurement and Property Information System	With Progress	Memo from Baguio Satellite Office dated 10 March 2021, accepted by end-user on 10 March 2021; Memo from Cebu Satellite Office dated 05 March 2021, accepted by end-user on 11 March 2021
Billing System	2020-2022	No reported accomplishment	Memorandum dated 15 December 2021 pertaining the Billing Information System	With Progress	The memorandum detailed that an initial version of the Billing Information has been developed.
Point of Payment System (Revised)	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
Human Resource Information System	2020-2021	No reported accomplishment	No supporting documents submitted	No progress	-
Property Information System	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
Retirees Bank Deposit Management Information System	2020-2022	40%	Memorandum dated 31 May 2021 with subject "CTD (Certificate of Time Deposit) data and image build-up"	With Progress	The memorandum detailed the data/images being monitored by the ICT Division.
Procurement Information System	2020-2022	Purchase Request Module 100%	Screenshots of the Purchase Request Module Service Request Form: Installation of the Purchase Request Module	With Progress	Service Request Form indicated that the Purchase Request Module was completed and accepted on 03 February 2021.
Supply Inventory System	2020-2022	Supply Inventory Module – Enhancement of sub-module: Item Requisition Module, Stock Masterlist module, Physical Count Module - 90%	No supporting documents submitted	Unverifiable	-

Details of Validation of SM 10: Automation of PRA Processes (Appendix 2)

Information Systems / Sub-Systems or Modules (2020 - 2022 ISSP)	Project Duration	Reported Accomplishment	Supporting Documents Submitted	GCG Validation	GCG Remarks
Inventory System (IT Equipment)	2020-2022	No reported accomplishment		No progress	
Finance Management Information System	2020-2022	No reported accomplishment		No progress	
SRRVisa Management System - For Enhancement					
RIMS Application Kiosk	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
Marketer's Information Management System (MIMS)	2020-2022	No reported accomplishment		No progress	
PRA Registration Event System Application and Mobile Application (Android OS)	2020-2022	No reported accomplishment		No progress	
SRRV Servicing Information System	2020-2022	<p>Servicing Information Management System - Enhancement of submodule: Special Petty Cash Voucher, Excess Deposit Module, Refund Deposit Module, Conversion of Investment - 70%</p> <p>SIMS New Module: Interpol, Tax Exemption, RIMS (Servicing Dedicated), Bank Transfer - 90%</p> <p>SIMS - Enhancement of sub-module: Cancellation, Re-Stamping, Retiree Servicing Request Module - 90%</p>	<p>Memorandum dated 31 May 2021 with subject "RIMS Online";</p> <p>Memorandum dated 07 July 2021 with subject Updating and encoding of members' Information in the System;</p> <p>Memorandum dated 16 July 2021 with subject Inclusion of Email API in the Web Hosting from Travel Pass, Retiree's Update Registry and Online Application;</p> <p>Memorandum dated 15 September 2021 with subject "Enhancement of the SRRV Monitoring System";</p> <p>Memorandum dated 19 October 2021 with subject "SRRV Monitoring System Profiling Fields";</p> <p>Memorandum dated 12 October 2021 with subject "Follow up on profiling fields of the SRRV Monitoring System";</p>	With Progress	Acceptable

Details of Validation of SM 10: Automation of PRA Processes (Appendix 2)

Information Systems / Sub-Systems or Modules (2020 - 2022 ISSP)	Project Duration	Reported Accomplishment	Supporting Documents Submitted	GCG Validation	GCG Remarks
			<p>Memorandum dated 25 October 2021 pertaining the Terms and Conditions for the Online SRRV Monitoring System; Officer Order dated 09 December 2021 with subject Official procedure to define the controls needed to ensure the availability and functionality of PRA's ICT Infrastructure</p> <p><u>System Generated Reports:</u> Petty Cash Voucher Inspection and Acceptance Report Report Paid on Petty Cash Voucher Petty Cash Fund Record Petty Cash- Cash Count Report</p> <p>Attendance on the System Deployment/Overview/ Training</p>		
Processing System - Endorsement and B.I. Monitoring	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
CRSA System	2020-2022	No reported accomplishment	<p>Memorandum dated 09 March 2021 with subject "Previous SRRV Application Forms and On-line SRRV Application Form"; Memorandum dated 05 April 2021 following up the Memo dated 09 March 2021 Memorandum dated 18 May 2021 with subject "Improved SRRV Application Form data structure and On-line application form"</p>	With Progress	The documents provided signify the actions made for the improvement of the system.

Details of Validation of SM 10: Automation of PRA Processes (Appendix 2)

Information Systems / Sub-Systems or Modules (2020 - 2022 ISSP)	Project Duration	Reported Accomplishment	Supporting Documents Submitted	GCG Validation	GCG Remarks
SRRV Monitoring System	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
i-24/7 Interpol	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
Management Information System - For Development					
ICT Preventive Maintenance Monitoring System	2021	No reported accomplishment	No supporting documents submitted	No progress	-
PRA Appointment System - For Enhancement					
Appointment System	2022	No reported accomplishment	No supporting documents submitted	No progress	-
PRA Website - For Development					
Website Phase II Development	2020-2022	No reported accomplishment	No supporting documents submitted	No progress	-
DepArr Monitoring Application	2020-2022	No reported accomplishment		No progress	
Client Info Registry	2020-2022	No reported accomplishment		No progress	
Others:					
		RIMS Online: 70% Partially Deployed. Continuous Development	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022
		PRA Login Monitoring Module: 50% Partially Deployed. Continuous Development	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022
		Letter of Introduction (LOI) Module:	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022

Details of Validation of SM 10: Automation of PRA Processes (Appendix 2)

Information Systems / Sub-Systems or Modules (2020 - 2022 ISSP)	Project Duration	Reported Accomplishment	Supporting Documents Submitted	GCG Validation	GCG Remarks
		90% Partially Deployed. Continuous Development			
		Petty Cash System – Enhancement of sub-module: 90% Partially Deployed. Continuous Development	Sample copy of the system-generated Petty Cash Voucher Petty Cash Fund Record Petty Cash Count Report Copy of the System Development/ Overview / Training for the Petty Cash System	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022
		DBP Bank: 20% Continuous Development	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022
		Financial management System – Enhancement of Submodule: 80% Partially Deployed. Continuous Development	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022
		Processing Module Maintenance: 90% Continuous Development	-	Not Applicable	Reported accomplishment not included in the ISSP 2020-2022